Pilot Drop and Collect Test Service in Chelmsley Wood

From Monday 26 October Solihull Council will be providing a pilot 'Drop and Collect Test' service in and around the north of the borough, specifically in the Chelmsley Wood area close to Chelmsley Wood Shopping Centre.

The pilot will see volunteers going door to door to a number of households, to offer a Covid-19 test to anyone over the age of 2. The service will run for 10 working days (Mon-Fri) until Friday 6 November and the aim is to provide quick access to testing for these residents, who do not currently have a testing unit nearby.

Residents are encouraged to take the test whether they have symptoms or not. This will help us to understand how Covid-19 is spreading locally and is in response to higher rates of Covid-19 in this part of the borough.

After completing their test, residents will be told that a volunteer will return within the hour to collect their sealed tests from them. These tests will then be sent onto the laboratory for analysis and the results will be sent directly to residents.

Trained and accredited volunteers have been recruited from The Voluntary and Community Emergencies Sector Partnership (VCSEP) which is working in partnership with the Department for Health and Social Care to deliver this local testing pilot scheme. They will be easy to spot by their Covid-19 Support Officer hi-vis jackets and will have two forms of ID confirming they are doing this work on behalf of the Council.

Residents can contact the Council's Contact Centre on 0121 704 8001 to confirm if a volunteer is genuine.

Vulnerable residents who are already in receipt of nursing or adult and social care services, will not be contacted as part of this service, instead they will be offered a test through their existing services and the community testing team.

Residents who have symptoms (high temperature, a new, continuous cough, loss of sense in taste and/ or smell), whether they live in the north of the borough or not, are still able to book a test via the national NHS booking system or by calling 119 if they need it.