

Morrisons

Morrisons has launched a dedicated telesales shopping service offering next day delivery on essential items for the "vulnerable and elderly". Customers can now order from a list of 47 essential items over the phone and pay for goods with their credit card when their order is delivered.

The "takeaway" menu includes staple items like eggs, milk, pasta and potatoes and customers can refuse items on delivery if they do not match their preferences. This is the latest in a string of new measures introduced by the grocer to ensure "no customer gets left behind" and is aimed specifically at those who may not be comfortable or familiar with shopping online.

The new telephone service will ensure that more people who can't leave their home to go shopping will be able to get a delivery."

To order online customers can call **0345 611 6111** and select option five.

Morrisons will now offer 70 "essential household" items via the Deliveroo app from 130 stores across the UK meaning one-in-four households can order from the app.

The service will be available from more than 130 Morrisons stores across the UK, meaning one-in-four households can order "to the door in as little as under 30 minutes".

The ASK A&E portal which now has a Covid 19 section

Here's the info:

Ask A&E is an interactive tool that lets you get NHS answers when you need them most, 24/7. Now featuring a built-in COVID-19 care assistant, Ask A&E offers you rapid NHS answers you can trust to help you decide what to do next. You can now monitor your symptoms and the COVID-19 care assistant will allow people who need to consult a healthcare professional to do so using a video chat function. The care assistant can be found at <https://www.uhb.nhs.uk/ask>